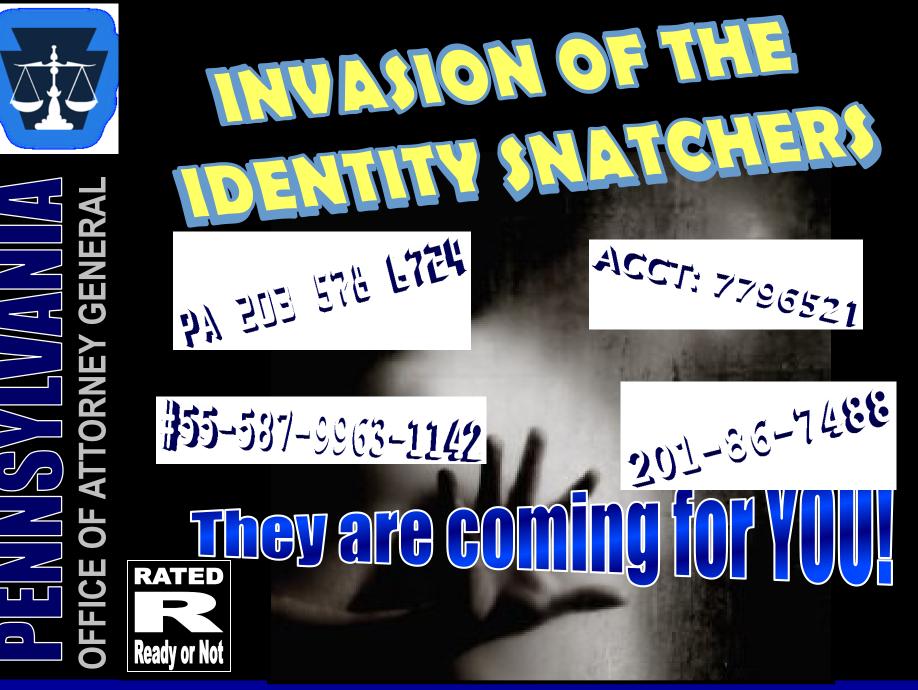
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What Every Consumer Should Know AboutIdentity TheftIn 2014 Identity Fraudwas reported by17.6 Million consumers





Fhat's One Every 2 Seconds!

What Every Consumer Should Know About Identity Theft 86% of identity theft victims experienced the fraudulent use of existing account information.

JOHN Q. MEMBER 123 Main St. Your Town, NY 12345 PAY TO THE ORDER OF				Bank	« Name
MEMO 223979363 PO Box 670764 Dallas, TX 75267-0764 Account Summar Previous Balance	Customer Name: Account Number: Invoice Number: Invoice Date:	1234 JOHN DOE C 12345678901 54678912345 99/99/9999		TH/YEAR	6 5432
Previous Balance	Credits	Balance Forv	ward To	tal Current	

The number of elderly victims of identity theft increased from 2.1 million in **2012 to Over 2.6 million** in 2014.

45% Involved an Online Transaction!



Takeovers of utilities and smartphone Accounts nearly tripled!



What Every Consumer Should Know About Identity Theft Scope of the Problem

According to the FBI; Identity Theft costs America a lot more than you realize.

- Funds terrorists
- Tied to organized crime
- Hurts the American economy
- Contributes to stress
- We all pay higher prices for goo



ECONON

What Every Consumer Should Know About Identity Theft **How Information is Obtained**

- Carelessness You allow yourself to be an easy target.
- Theft

It's stolen from you or from an other trusted source.

 Trickery You fall for a scam.





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What Every Consumer Should Know About Identity Theft

TECHNOLOGY





ORNEY OF AI

There are over 1.6 Billion monthly users of Facebook (as of June, 2016)





There are over 115 Billion searches performed on Google each month

www.statista.com

Web Images Videos Maps News Shopping Mail more -			Sign in 🛱
Google			
Google Search I'm Feeling Lucky	Ŷ	Advanced search Language tools	
Advertising Programs Business Solutions About Google Go to Google Deutschland			

GEN Х Ш Ц О

Identity Theft The number of text messages sent and received daily Exceeds the total population of the planet

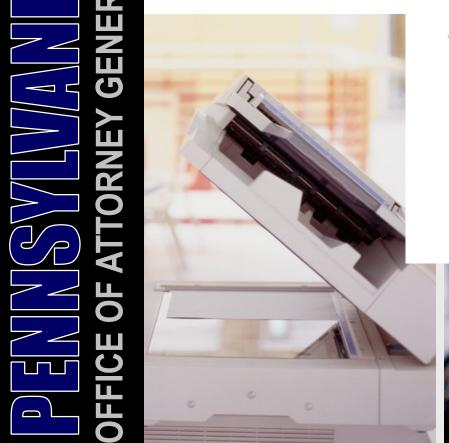
What Every Consumer Should Know About



Out of the world's estimated 7 billion people, 6-billion-have access to mobile phones. Only 4.5 billion have access to working toilets

TIME Article By Yue Wang March 25, 2013















Watch out for "Skimmer" devices



What Every Consumer Should Know About Identity Theft Data Breach number of records accessed



EBay: 145 million



Home Depot: 109 million

JPMorganChase

JP Morgan Chase: 83 million







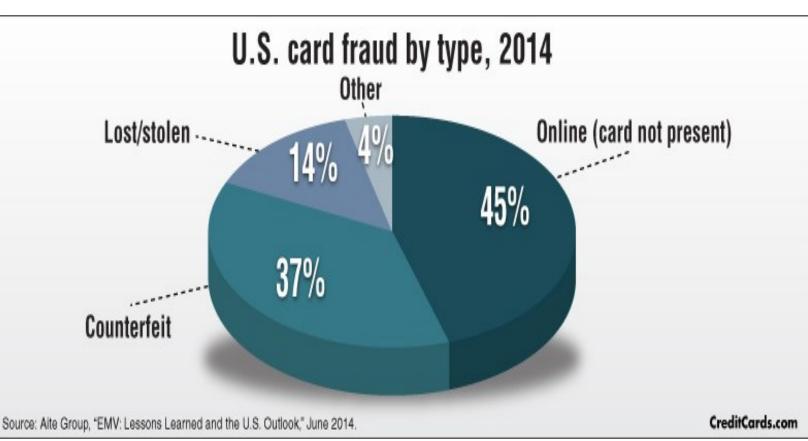
Michael's Stores: 3 million

Staples: 1.16 million

Target: 40 million

Gemalto's 2014 Breach Level Index





RFID & EMV CHIPS No Touch technology



- **RFID** = Radio Frequency Identification Sends information by radio signal to reflect back data from the chip.
 - Criminals may deploy RFID readers in laptop cases to steal data.

www.attorneygeneral.gov

Use RFID blocking card sleeves, cases or wallets.

- NFC = Near Field Communication is a short range communication signal that lasts seconds and only travels inches.
- 50% of smartphones will have integrated NFC chips that basically turn your phone into a digital wallet
- Your phone replaces all of those credit, loyalty and gift cards.

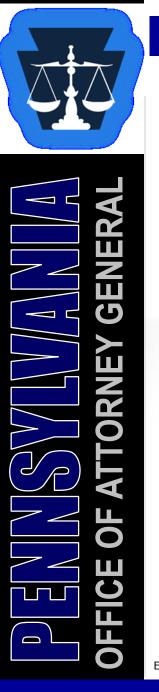


Identity Theft

What Every Consumer Should Know About Identity Theft EMV Chip (Europay, MasterCard and Visa)

- EMV Chip is technology used to authenticate chip-card transactions.
- <u>Magnetic stripes</u> on traditional credit and debit cards store unchanging data.
- EMV card chip creates a unique onetime transaction code that cannot be reused.





WHAT'S CHANGING



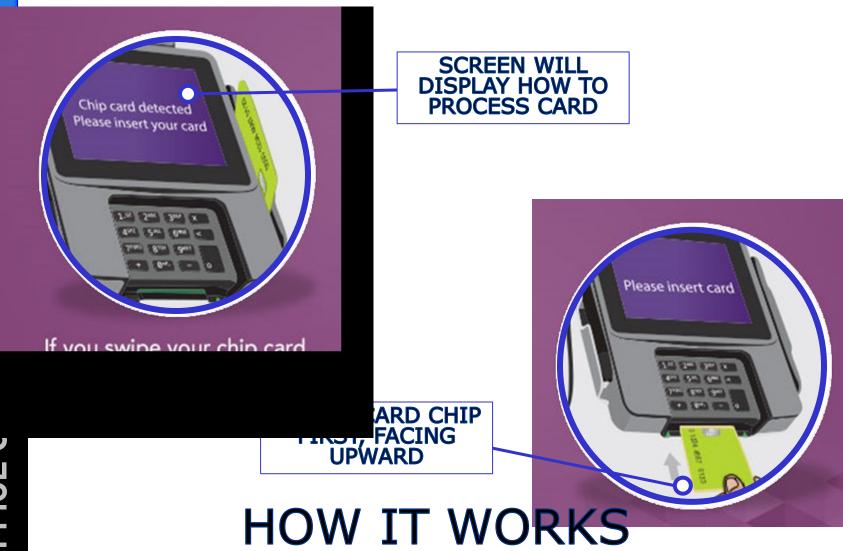


HOW IT WORKS

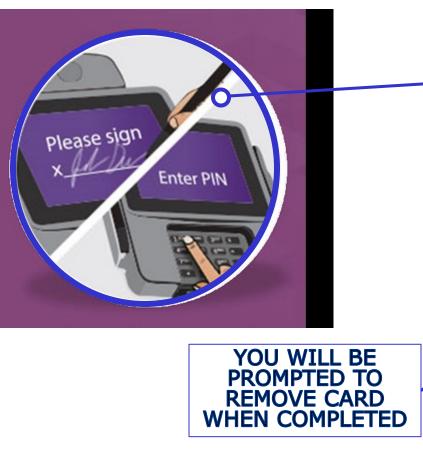
EMV Migration Forum 2014

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EMV Migration Forum 2014



HOW IT WORKS

EMV Migration Forum 2014

www.attorneygeneral.gov

圈

Remove your card

VERIFY THE

TRANSACTION WITH PIN OR SIGNATURE AS

REQUIRED

RATED

Ready or Not



What Every Consumer Should Know About Identity Theft Scams Phone • US Mail • Computer• Text Message

- Charitable Contributions
- Lottery/Sweepstakes Winner
- Family Emergency/Financial Assistance
 - **Credit Card/Bank Account Verification**
 - Government Grants/Credit Repair Services
 - Nigerian 419 Scams



What Every Consumer Should Know About Identity Theft Scams

- **NEVER** give out personal information
- NEVER provide banking or credit card numbers
- NEVER complete unsolicited surveys or pop-ups
- NEVER donate before you verify the charity
 - **NEVER** trust the caller ID display
 - NEVER withdraw cash and "wire" it to a stranger

NEVER pay for taxes or fees from an advanced check in hopes of a larger payout later



Trickery On-line

Phishing is a scam by e-mail serective to a spoofed website Spoofing is a fraudulent reproduction of an official website.

Con-artists hijack logos of well-known banks, online retailers and credit card companies and convince recipients of a mass-distribution e-mail to respond.

What Every Consumer Should Know About Identity Theft **Computer Scams**

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СП

Address Anttp://www.cree	/catalog/	(dvd/refund/	/forms/refunds.php	7cmd=3ai3s8qhcsstjs	beqcgg753	d6aa7im(b:20q9e6l7ze💌 📄
MDIVIDUALS BUSINESSES CHARITIES			TAX PROFESSIONALS	Contact IRS Abo	Keyw Advar	Site Map Español Help ord/Search Terms SEARCH ored Search Search Tips TAX EXEMPT BOND COMMUNIT
Most Requested Forms and Publications 1. Eorn W-4 2. Eorn W-8 3. Eorn 1040 4. Eorn SS-4 5. Form 8822 More Forms and Publications Online Tools • Online EIN Application • It's fast and user-friendly • Where's My Refund? • It's quick, easy and secure • Fast, Easy & More Accurate. • File, Pay and More. More Online Tools	Will be m Tax Ref * indicate *E-mail *Social *Social *Gredit *Credit	Security Number	xx - xx -	With CVC/CVV/22	- NEW	to opy of My Return

Use caution when posting resumes at on-line sites, scammers can make false job offers to steal your personal information.



Dear <your name>

We have found your resume at monster.com

monster

You live at 0000 Main Street

and that is why we would like to suggest you a job of a Transfer Manage n your city in our company. Your goal will be to process payments between our company and our clients through the bank checques with remote Internet operations. There will be detailed instruction with each payment order. It is a commission based position. We guarantee that you will get about 10% of each processed payment.

Tips For CAREER SUCCESS

This job allows you to:

- Get financial independence working only 3-5 hours per day;
- Efficiently work at home;
- Get additional free time;
- Develop high selfrespect and esteem.

Common requirements and abilities:

Internet and e-mail skills; Experience in online work.
Prior customer service experience is a good benefit, but not a must;
Ability to create good administrative reporting;
Willingness to work at home and take the responsibility to set up and achieve goals;
Effective interaction with customers;

alary: \$1000-\$2000 per week

Current Vacancies: 5

If you are interested, or if you need some more information,

please contact me directly at via my personal email address.

At first glance, it might look like it comes from Monster, but you can't base your opinion on looks alone.

Payment processing is a common scheme. Oftentimes, this is code for money laundering. Scammers may also be trying to access your bank account or personal information in order to steal your identity.

Spelling mistakes should tip you off.

NIN A

A promise of a big salary, short work week, no experience required... if it sounds too good to be true, it probably is.

What Every Consumer Should Know About Identity Theft Computer Scams

- Cyber Crime On-line Do's & Don'ts
- DO look for the lock & 'https' on a secure site
- DO create unusual passwords
- DO have updated firewalls & security software
- DON'T open e-mail from users you don't know
- DON'T complete forms / surveys on sites
- DON'T follow links on sites you don't know
- DON'T provide personal information to anyone

What Every Consumer Should Know About Identity Theft Internet Crime Complaint Center (IC3)

IC3 is co-sponsored by the FBI and the National White Collar Crime Center (NW3C).

What Every Consumer Should Know About Identity Theft Medical Identity Theft



Your benefits are used for

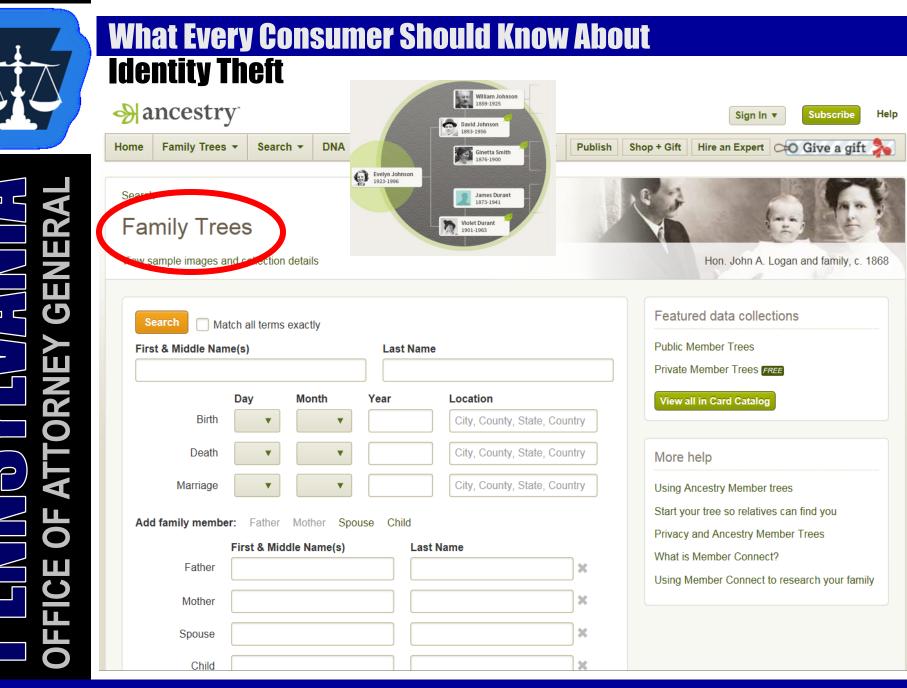
- Medical Procedures
- Routine Health Care
- Dental Work
- Surgery
- Drug & Alcohol Re-Hab

Reasons for concern

- Misdiagnosis
- Services Denied / Cost
- Drug interaction
- Injury or Death

What Every Consumer Should Know About Identity Theft **6 Steps to protect your identity** Javelin Strategy and Research **Feep Personal Data Private**

- Opt-In to Two factor Authentication
- Say NO to SSN Authentication
- Be Proactive and watch your data
- Take breech of data seriously
- If fraud is suspected, act quickly



What Every Consumer Should Know About Identity Theft Credit Cards Security



Ask your financial institution about photo identification options and virtual account numbers to use on-line.

What Every Consumer Should Know About

Identity Theft

My Social Security # 457-55-5462

Todd Davis Owner of LIFELOCK

2008 FTC Levied Fines of \$12m

Deceptive business practices & failed to secure data

Owner's information hacked









SECURITY DEVICES

- Security Boxes
- Locking Mail Boxes
- Cross-Cut Shredders





Annual Credit Report

- www.annualcreditreport.com
- Toll Free 1-877-322-8228
- Annual Credit Report Request Service
 P.O. Box 105283
 Atlanta, GA
 30348-5283

What Every Consumer Should Know About Identity Theft If you are a victim

- Contact Police
- Immediately Close All Accounts



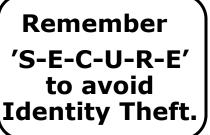
- Open New Accounts with Different PIN
- Contact OAG, Report to FTC & Social Security
- Start a secure file of all correspondences
- Contact the 3 major credit bureaus and place a "Fraud Alert" on your report

EQUIFAX 1-800-525-6285

EXPERIAN 1-888-397-3742

TRANS UNION 1-800-680-7289

What Every Consumer Should Know About Identity Theft Protecting yourself



- <u>shred</u> all unsolicited offers and unwanted personal documents.
- <u>examine</u> your monthly statements for questionable charges.
- <u>call</u> "1-888-5-OPT-OUT" to stop
 pre-approved credit offers.
- <u>use</u> complex and unusual PIN & passwords.
- R <u>request</u> a copy of your free Annual Credit Report, every 4 months.
- <u>ensure</u> your personal information
 & social security number are safe.